OCC FAMILY POLICY

Welcome to the *OCC* Family! We are looking forward to e-meeting you! Feel free to plug in anytime the club is open. You will be emailed monthly newsletters for upcoming events, club updates, and closures via email. Updates are also available on our website **www.ochildrensclub.com** Below are a few key points about our club and your membership. If ever any questions, comments, or concerns please contact us at info@ochildrensclub.com and allow 24 hours for a response.

PLEASE NOTE: THE VIRTUAL GATHERINGS ARE NOT CLASS NOR COUNSELING SESSIONS

- 1. Member's camera use in Zoom is optional
- 2. Members are allowed to use the chat features at any time.
- 3. Members can download OCC2GO to access Zoom Live recordings, the community forum, etc.
- 4. Members will never be asked to disclose personal information such as address, phone numbers, etc. during virtual gatherings.
- 5. Members can provide personal updates through their account profiles.
- 6. Parent(s)/Guardian(s) are welcome to monitor all virtual gatherings. Adult interaction is not permitted during gatherings however e-meeting requests are available.
- 7. If any concerns are mentioned/presented during the virtual gathering (harm, abuse, bullying, etc.) the member's parent(s)/guardian(s) will be notified **immediately** upon the ending of the virtual gathering.
- 8. Memberships are auto-renewed monthly. Memberships can be cancelled at any time online through the members online profiles. *Menu- Profile Subscriptions*
- 9. Payments are made directly online via the secured payment system. No refunds.
- 10. Recordings/ photos of the virtual gatherings are not permitted.
- 11. Parent/ Guardian(s) can request virtual meetings with the OCC staff.

Academic Reward Policy

- 1. Certificates and Gift Cards in the value of no more than \$20 quarterly
- 2. Member must be registered for 90 days to qualify
- 3. Member must receive A's and/or B's in every subject to qualify

- 4. Member/Guardian/School Official must submit valid proof of academic standing to info@ochildrensclub.com
- 5. Members will receive their gift card and certificate via mail 5-7 days after receiving OCC Confirmation email of acceptance.

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THE CLUB RESPECT RULE

I will respect the speaker. — I respect shared opinions even if I disagree I will respect myself — I will strive daily to work on building a good reputation I will respect my environment. — I will be mindful of my environment I will respect the chat box. — I will not use profanity, sexual references, bias/offensive references

I understand that if I am disrespectful, I will be removed from the Zoom for the day

I have read and understand O' Children's Club Policy and procedures. I am aware that I can opt out of the service at any time. I am aware that the virtual gatherings are not counseling sessions. I am aware that OCC is not responsible for my child physically while attending the virtual gathering. I am aware that OCC will not share any personal information to any third party.

GUARDIAN SIGNATURE DATE